

PUBLIC NOTICE-CUSTOMERS OF
WHITEMAN AIR FORCE BASE
FAILURE TO MEET MICROBIOLOGICAL MONITORING
REQUIREMENTS FOR DRINKING WATER

Este informe contiene información muy importante sobre su potable. Tradúzcalo o hable con alguien que lo entienda bien.

In **March 2024**, Whiteman Air Force Base did not properly complete all monitoring and testing requirements for total coliform bacteria. Coliform bacteria is often used as an indicator for testing drinking water quality. This failure to meet requirements was due to a procedural change in the shipping process of the samples, not due to testing results. The samples were not received by the state for analysis due to a missing shipping label; therefore, a complete picture of the quality of our drinking water during the month of March could not be ascertained. This is a violation of Missouri Public Drinking Water Regulations and you as a customer have the right to know. We are required to monitor your drinking water for specific contaminants on a regular basis, and the results from regular monitoring are an indicator of whether our drinking water meets health standards. Please see below for a detailed explanation of the shipping error.

Cause of monitoring failure:

Due to a change in the shipping process, 5 of the 10 drinking water samples that we are required to provide to the state for analysis every month were not delivered. We cannot collect and ship all 10 samples on the same day; therefore, we provide 5 samples to the state every other week. Up until this point, the sample bottles each came with their own shipping label, but in March, the 10 bottles came in one box with one shipping label. The first round of samples for March were shipped with the label, analyzed by the state, and were reported as safe. The second round of samples did not have a shipping label, thus when we dropped off the second round of samples, the courier was not able to deliver them. To prevent this error from reoccurring, we have changed back to the original shipping process. For the months of February and April, all samples were collected and forwarded to the state health lab. **All sample results for February and April were safe for total coliform bacteria.**

For more information, please contact the water system staff member indicated below:

Mr. Paul Tracy at 660-687-1984 or paul.tracy@us.af.mil
(Name of water system contact) (Phone number) (Mailing address)

Additionally, you may contact the department's Kansas City Regional Office at 816-251-0700 or Public Drinking Water Branch at 573-526-6925.

This notice has been sent to you by WHITEMAN AIR FORCE BASE
State Water System ID#: MO1079501