

The Warrior April 18, 2014

News Integrity is forever

By Maj. Jason Kalin

509th Logistics Readiness Squadron commander

It takes courage to do the right thing, no matter the consequences. It takes years to build a reputation as a person of integrity, but it only takes a second to lose that hard-earned reputation.

Do you jeopardize your integrity to fulfill momentary desires? Ultimately, some such choices may have negative and far-reaching consequences; amongst other things, you could lose the support and faith of your fellow Airmen. The trust we earn and the character we build are some of our most valuable qualities.

If you choose to be dishonest, sooner or later, there will be a day of reckoning. I've seen it time and again - it is extremely difficult to hide things in this day and age. Somehow and in some way, your poor choices will eventually be revealed. To strengthen your integrity, surround yourself with people of integrity. In everything you do, let your actions mirror your words.

The Air Force values integrity so much that it included it as its

first core value. Our leaders have defined it as "The willingness to do what is right even when no one is looking." It is the "moral compass"-the inner voice; the voice of self-control; the basis for the trust imperative in today's military. Your integrity is probably the result of victories over life challenges and lessons you've learned along the way. Are you using what you've learned to be a force to strengthen a culture of integrity in our Air Force?

Here are some lessons I've learned in my 22 years of service that I try to share with others -- perhaps they'll be helpful to you:

1. I've learned that half-truths are unacceptable.

2. I've come to believe that integrity is both what you do when no one is looking and what you do when you know EVERYONE is looking!

3. I've found it necessary to remind myself daily of the importance of integrity.

I recently added a plaque to my office wall that reads: "Do what is right, let the consequences follow." It serves as a daily reminder that successes may come and go, but integrity is forever.

Global Strike announces command's best



BARKSDALE AIR FORCE BASE, La. -- Air Force Global Strike Command announced its 2013 Outstanding Airmen of the Year at the 12 OAY Banquet here April 10.

Lt. Gen. Stephen Wilson, AFGSC commander, recognized each individual nominee and spoke about the aspects of each that distinguish them from their peers.

"There are three things that set these Airmen apart from everybody else," Wilson said. "They're all experts, leaders and they're all ready.

"Because of our mission and what we do, our Airmen have a special trust and responsibility and they demonstrate that every single day," he continued. "It's unbelievable the folks we have."

Wilson explained that out of 25,000 men and women across the Command, each of the OAY nominees first had to be nominated by their squadron, then group, wing and Numbered Air Force.

"And now we're picking the best in a major command," he said. "They'll represent us in the Air Force's 12 Outstanding Airmen of the Year.

"We can't predict the future, but we can shape it," Wilson said. "The future of this Air Force is sitting in this room and we're going to recognize some of our amazing award winners."

CONGRATULATIONS TO THE 2013 AFGSC OUTSTANDING AIRMEN OF THE YEAR:

Outstanding Airman of the Year: Senior Airman David M. Wallace III, 91st Security Forces Group, Minot AFB, N.D.

Outstanding Noncommissioned Officer of the Year: Tech. Sgt. Christopher E. Kitts, 509th Operations Support Squadron, Whiteman AFB, Mo.

> Outstanding Senior NCO of the Year: Master Sgt. Josef J. Albert, 509th Force Support Squadron, Whiteman AFB, Mo.

Outstanding First Sergeant of the Year: Master Sgt. Rebecca F. McNelley, 790th Missile Security Forces Squadron, F.E. Warren AFB, Wyo.

Outstanding Honor Guard Member of the Year: Staff Sgt. Erik M. Dempsey, Minot AFB, N.D.

Outstanding Base Honor Guard Program Manager of the Year: Staff Sgt. Joshua J. Hull, 5th Force Support Squadron, Minot AFB, N.D.

THE WARRIOR

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For more information, call the Warrior office at 660-687-6126, email: Whiteman. Warrior@us.af.mil, fax us: 660-687-7948, or write to us at: 509th Bomb Wing, 1081 Arnold Ave., Bldg. 59, Whiteman AFB, Mo., 65305.

To advertise in The Warrior, call the Sedalia Democrat at: 1-800-892-7856.

On the cover

U.S. Air Force photo/ Airman 1st Class Joel Pfiester A "deployer" is welcomed home following his mock deployment during Operation Spirit. For their "deployment" children were issued an Operation Spirit T-shirt an a identification card as part of their deployment kits.

NEWS BRIEFS

B-2 Barista Café

The Mission's End is proud to announce the opening of the B-2 Barista Café. Hours of operation are Monday through Friday, 11 a.m. to 1 p.m.

Heating/Cooling system switchover

The 509th Civil Engineer Squadron will be coming through and changing over the heating and cooling systems to coincide with the changing seasons. Their goal is to adhere to the AFGSC Energy Management Policy while providing a comfortable work environment. For more information, please contact CE.

Spirit Café

Don't have plans for Friday evening? Go to the Spirit Café!

Not sure what to eat on Friday evening? Go to the Spirit Café!

Want to enjoy a rousing game of Titan Falls? Go to the Spirit Café!

Free food every Friday evening, comrades to enjoy it with, and lots of games and movies! It sounds so good I want to go to the Spirit Café too! But alas, these wonderful benefits are only for single Airmen. So, don't waste time. Tell a friend and take a friend to the Spirit Café today!

Muns Open House

509th MUNS is hosting an open house April 26 from 11 a.m. to 3 p.m. Come see what life "behind the fence" is like.

CCAF GEM Program

Military members avoiding taking classes because of work shifts, deployments or other time constraints have a new program to assist them. Community College of the Air Force degree requirements can be met through distance learning using the CCAF General Education Mobile (GEM), a partnership between CCAF and other schools. For more information call (660) 687-2420.



WEATHERTodaySaturdayMostly SunnyMostly SunnyHi 66Hi 73Lo 38Lo 45

Sunday	Monday
Chance of Storms	Partly Sunny
Hi 69	Hi 69
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Commander's message on AFAF

Team Whiteman,

The Air Force Assistance Fund (AFAF) campaign is now at the half-way mark, and we're learning about many of our fellow Airmen who have been helped in the past by our four affiliate charities of the AFAF or know someone who has been helped.

Our base goal for this year is \$71,724, and we're nearly half way there now but we're running out of time to make or even surpass that goal. Our active duty participation rate so far is 9.6%, with an AF goal of 25% participation. If your unit key worker has already come to talk to you about AFAF but you haven't yet called them back to give, please consider doing it today.

Many times we tend to put off important things or forget about them. We may also believe that 'others can take care of it this year', and maybe we will participate next year. I believe this can be why the historical participation rate among active duty members has been between 23 and 30 percent. It would be better to see many or most Airmen give just a little than to have just a few giving a lot, which has unfortunately been the trend over the past four years. The suggested giving guide asks us to consider giving just 2/10ths of one percent of our annual base pay. That's just \$40 per year for an Airman making \$20,000 in base pay-less



U.S. Air Force photo/Airman 1st Class Joel Pfiester

Brig. Gen. Glen D. VanHerck, 509th Bomb Wing commander, signs a donation for the Air Force Assistance Fund at Whiteman Air Force Base, Mo., April 14, 2014. Contributions to the AFAF help Airmen in need of emergency funds for basic living expenses, emergency travel, vehicle expenses, funeral expenses, and they also help to provide a home for our retirees.

than \$4 per month!

Your contributions will help Airmen in need of emergency funds for basic living expenses; emergency travel to get home to a sick or dying loved one; aid in vehicle expenses; funeral expenses; medical/dental needs; child care/respite; moving expenses; educational grants/ scholarships, base community enhancement programs and to provide a home for our retirees and their widows/widowers. We've seen the Air Force Aid Society help over 7,600 Airmen in a single quarter before! And the other affiliate charities often help our retired Airmen and their surviving family members on a continual basis.

Thank you for continuing our proud tradition in our "Commitment to Caring" through giving to the AFAF Campaign.

Sincerely,

GLEN D. VANHERCK, Brig Gen, USAF Commander, 509th Bomb Wing

Airmen: Our greatest strength

By Staff Sgt. Torri Ingalsbe

Air Force Public Affairs Operating Location-P

WASHINGTON (AFNS) -- The Air Force's top enlisted Airman, Chief Master Sgt. of the Air Force James A. Cody, along with top enlisted members of the Army, Navy and Marine Corps, testified before the Senate Armed Services Committee's subcommittee on personnel, about the impact budget decisions have on the enlisted force, April 9.

"America's Airmen continue to generate the greatest Air Force the world has ever known," Cody said. "They are innovative, dedicated and passionate men and women who understand freedom doesn't come without a cost. It must be fought for and won."

Cody, along with the other services' enlisted leaders, was a member of a two-panel hearing, examining the active, guard, reserve and civilian programs in review of the defense authorization request for fiscal year 2015 and the Future Years Defense Program.

Top personnel leaders from all services comprised the first panel, while the enlisted force was represented by the second. All leaders spoke with one message – people are the most important asset each service possesses.

"The Air Force remains committed to providing the highest quality Airmen to combatant commanders, who have been actively engaged in combat operations for more than 23 consecutive years," said Lt. Gen. Sam Cox,the Air Force deputy chief of staff for manpower, personnel and services. "Our Airmen remain at the forefront of today's conflicts, and other contingency operations around the globe."

Cox noted the professionalism and dedication of the Airmen serving today, attributing the success of Air Force operations to those who do the job, day in and day out.

"As we continue to meet the budget challenges, it is their commitment, ingenuity and hard work that will help us navigate our future," Cox said. "We are committed to train and equip the highest quality Airmen to ensure our Air Force remains capable of supporting any contingency around the world, and overcoming any future adversary." Cody not only expressed his appreciation for the expertise and professionalism of the Airmen who serve, but for the families who support these Airmen.

"Our Air Force families are also a critical component of our success," he said. "The commitment to our nation is not lost on any of them. They serve alongside each and every one of us. They stay strong while loved ones deploy to war-zones in foreign countries. Their faith and support is critical to our Airmen, and enable the dedicated force to focus on mission accomplishment."

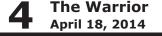
Cody addressed Airmen compensation and benefit packages, which are under scrutiny.

"I want to be real clear that our Airmen are not overpaid, so this discussion we're having about compensation in the military is not because we feel they are overpaid," Cody said. "They have earned everything that they receive today, all service men and women and their families have. They have sacrificed for it; they have served for it. But we must make tough decisions to ensure we can maintain our readiness and modernization going forward." Cody said, despite the fact that Airmen continue to experience tremendous uncertainty in regards to compensation, they are committed to completing the mission.

"They have never wavered from their commitment to serve our nation, and they have continuously demonstrated our core values of integrity first, service before self and excellence in all we do," he said.

The importance of meeting challenges head on, and communicating at all levels is paramount to any future plans, Cody explained.

"We cannot forget that our Air Force is powered by people – Airmen – who clearly give us the advantage," Cody said. "Our Airmen have faced and overcome challenges at every turn, and continue to serve honorably and proudly in defense of our nation. They count on your leadership to ensure they can continue to win the fight for America."



News



Feature

Ground

Power

Leads To Air Power!

Airman 1st Class Keenan Berry 509th Bomb Wing Public Affairs

The loud purr from generators and steady grind of electrical drills are muffled through bright yellow ear plugs. Intense noise, oil stained boots, and proud faces are elements displaying the efforts of dedicated Airmen working 24/7, supporting Whiteman's air power by providing ground power.

"We take care of all the ground support equipment the crew chiefs use to maintain the aircraft," said Staff Sgt. Travis Moore, 509th Maintenance Squadron aerospace ground equipment craftsman. "We do inspections and repairs to make sure the equipment remain functioning."

The 509th MXS AGE flight is responsible for maintaining more than 700 pieces of equipment valued at more than \$59 million. The flight inspects and repairs equipment ranging from generators and hydraulic test stands to maintenance stands, flood lights and engines. Equipment is inspected and repaired during phase inspections, which are separated into two phases.

"We do phase inspections six months apart. The phase one inspection is a less intense inspection where we inspect major components on all the equipment, change the oil and ensure the unit is functioning properly," Moore said. "The phase two inspection is more detailed. We check everything little thing, every little screw making sure they are tight. We also change fluids and filters to refurbish the entire unit and extend its 'life'."

To ensure inspections are done within a timely manner, the team has an estimated timeline for completion, which varies depending upon the equipment they are repairing. The larger the equipment, the more components that must be inspected.

Additionally, AGE specialist must adhere to technical orders while repairing the equipment.

"Every piece of equipment is different," said Airman 1st Class Adrian Quichocho, AGE apprentice. "Some pieces of equipment will have requirements stated in the TOs as far as certain components that will need to be checked within the instructed time frame. The time could be expressed in hours, a year or more."

Like many maintenance shops, safety requirements and personal protective equipment are required to perform tasks involving machinery, chemicals, hazards and other elements capable of causing harm.

"When working on equipment it is required all personnel wear the proper PPE,"Moore said. "We wear safety glasses, rubber gloves, aprons, face shields and hearing protection. For chemicals, we refer to the material safety data sheet to examine how harmful they are and what we need to wear when dealing with them."

Even with all the hazards lurking about, learning a new trade or skill is an opportunity beneficial to not only the Whiteman mission, but to the Airmen themselves.

"I think our job is important because it gives crew chiefs and other allied shops the right equipment they need to do their job, and to make sure these jets stay in the air," Moore said. "I like that there's a sense of pride knowing this base's \$2.2 billion asset can't get off the ground without the hardwork and dedication these Airman put in on a day-to-day basis."

"Before I joined the Air Force, I wasn't a mechanic at all," Quichocho said. "I call this job the 'Jack of all Trades' because we change oil, work on the tires and various equipment. You can become mechanically sound and work on your own car. Not only does this ensure the mission is complete, it helps give us a new set of skills that can help us at any time. There's no air power without ground power!"



Airman 1st Class Lance Lockett, 509th Maintenance Squadron aerospace ground equipment apprentice, inspects a 30-ton jack's caster at Whiteman Air Force Base, Mo., April 9, 2014. The jack lifts aircraft, allowing crew chiefs to perform various maintenance tasks.

LEFT: Airman 1st Class Lance Lockett, 509th Maintenance Squadron aerospace ground equipment apprentice, removes a hydraulic line from a 30-ton jack. This task is done in preparation for a new paint job, which helps prevent corrosion from occurring on jack. RIGHT: Airman 1st Class Laura Reitz, 509th Maintenance Squadron aerospace ground equipment journeyman, loosens a cannon plug on a negative 60 gas turbine compressor. The compressor is used to supply power and compressed air to the aircraft.

U.S. Air Force photos/ Airman 1st Class Keenan Berry



Tech. Sgt. David Welsh, 509th Maintenance Squadron aerospace ground equipment craftsman, right, demonstrates to Airman 1st Class Adrian Quichocho, 509th MXS AGE apprentice, how a jack trailer assembly operates when towing equipment during a training session. The shop trains daily to ensure all Airmen are skilled in every aspect required to effectively complete their mission.



Staff Sgt. Glenn Trent, 509th Maintenance Squadron aerospace ground equipment craftsman, tightens a bolt on a self-generating nitrogen servicing cart. The nitrogen servicing carts are used to supply nitrogen to the B-2 Spirit's tires.



News

AF leadership reinforces importance of nuclear mission on the Hill

By Staff Sgt. Carlin Leslie Air Force Public Affairs Agency Operating Location-P

WASHINGTON (AFNS) -- Air Force nuclear deterrence operations serve a central role in providing deterrence and maintaining stability in today's increasingly complex national security environment.

Maj. Gen. Garrett Harencak, the assistant chief of staff, strategic deterrence and nuclear integration, testified recently before the House Armed Services Committee subcommittee on strategic forces along with other Department of Defense witnesses on the fiscal year 2015 Atomic Energy Defense and Nuclear Forces budget.

In his prepared statement, Harencak underscores the level of dedication the Air Force has for sustaining its nuclear forces.

"In order to maintain this vital capability for our nation and our allies who rely on it, the Air Force remains fully committed to making the necessary long-term investments in the development of our personnel and in the sustainment, modernization and recapitalization of our nuclear forces and supporting infrastructure" Harencak said.

Subcommittee members questioned Harencak on the life expectancy of the current intercontinental ballistic missile force and when the system would begin aging out.

Harencak responded that the Minuteman

III ICBM will be sustained through 2030, and added the force will be safe and effective until then. However, the Air Force will need to carefully balance investment decisions while ensuring compatibility with future systems.

Some of the ICBM upgrades currently underway include enhancements to propulsion and guidance subsystems. In conjunction with these upgrades, the Air Force is conducting an analysis of alternatives to assess the requirements and capabilities of a follow-on ICBM, the Ground Based Strategic Deterrent.

Air Force ICBMs are a vital element of the nation's nuclear Triad, which also includes long-range bombers and dual capable fighters, in addition to the Navy's ballistic missile submarines. In the coming years, the DOD will make considerable investments in recapitalizing these capabilities in order to ensure Triad remains a credible deterrent in the decades ahead.

"The World is safer today from the threat of full-scale nuclear war than it was during the Cold War," said Andrew Weber, the assistant secretary of defense for nuclear, chemical and biological defense programs. "While the role and numbers of (nuclear) weapons are being reduced, maintaining a safe, secure and effective nuclear stockpile is critical to deterring potential adversaries and assuring U.S. allies and partners. We ask for your support for the president's fiscal year 2015 budget request."

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8 The Warrior April 18, 2014

Operation Spirit "deployers" fill out mock power of attorney forms at the Deployment Center. The ninth annual Operation Spirit began as "deployers" received a 7 a.m. recall for their mock deployment to Kabul, Afghanistan.



Staff Sgt. Clifton Cleveland 509th Operations Support Squadron Survival, Evasion, Resistance and Escape Specialist and event volunteer. conducts mock SERE training for the children during **Operation Spirit**. The children were tasked with eating at least one flavored insect to complete the training.



U.S. Air Force photos/Airman 1st Class Joel Pfiester

Operation Spirit: Mission Success

By Airman 1st Class Joel Pfiester 509th Bomb Wing Public Affairs

U.S. military history is filled with campaigns and operations, and Team Whiteman has played a part in many of those campaigns. On April 12, Team Whiteman members stepped up and again answered the call.

Mission name: Operation Spirit.

Mission objective: HAVE FUN!

Operation Spirit is a base-wide event as part of the "Month of the Military Child," and helps recognize the contributions children make as their parents serve our nation.

The ninth-annual Operation Spirit event began with a 7 a.m. recall instructing the children to report for a mock deployment at Whiteman Air Force Base Mo. Their "deployment" destination: Kabul, Afghanistan.

"We're here today at the family deployment line because we want kids to understand that when their parents go down range on a deployment not only do we deploy that active-duty Airman, we also deploy that family," said Col. Christopher Darling, 509th Mission Support Group commander and event volunteer. "When an Airman is downrange that Airman can't do their job to the best of their ability unless their family is comfortable and operating efficiently at home."

Once the children arrived at the Deployment Center they were issued an Operation Spirit T-shirt as their uniform, an identification card, dog tags and different chaulk assignments.

Each chaulk had its own commander who educated children on how to stand at attention and perform different facing be doing it again next year." movements prior to their mission briefing.

cluding weather and intelligence, as well as Darling, who served as the "deployment commander."

After their briefings the "deployers" received mock immunizations and were transported to the flight line.

volunteer

Feature

crickets and worms.

also a benefit.'

"We spent a little time taking the kids out to the airplanes, letting the kids know what their parents do as deployers, the deployment line, the process and let them just get a feel for what we go through as military members and give them a better understanding of what their parents go through," said Tech. Sgt. Tyrone Simes, 509th Force Support Squadron event The children interacted with pilots and toured different aircraft and inert munitions on display After touring the aircraft children had the opportunity to try on helmets and parachutes and even participate in Survival, Evasion, Resistance and Escape training by eating flavored "We went out and saw some aircraft and had some fun doing that," Simes said. "We practiced some cheers and chants, learned about everything and met some new friends. So that's After touring the flight line the children returned home from their deployment and received a certificate for their involvement in Operation Spirit. Once the deployment was complete the children visited "tent city" which included different base agencies including Explosive Ordnance Disposal, security forces, the Whiteman "I think we connected with all of them," Simes said. "We got on a personal level and talked about who they were and their parents and stuff like that. I really enjoyed it. It was my first time ever doing something like this and I'm pretty sure I'll Although the event is designed to boost optimism in chil-The children were then briefed by base organizations in- dren, it also serves as a morale booster for members of Team Whiteman "The most fulfilling moment for me was when I had one of the kids actually come up and say thank you guys for everything you do," Simes said. "That was very fulfilling to me."

Fire Department and medical group.



An Operation Spirit "deployer" watches as Tech Sgt. Shonta Simes, 509th Force Support Squadron dining facility manager and event volunteer, instructs her "deployers" on how to stand at attention and perform different facing movements. Operation Spirit is an event put on in support of the "Month of the Military Child, recognizing the contributions children make as their parents serve our nation.



Maj. John Chapman and Capt. James White, volunteers from the 13th Bomb Squadron, field questions before giving "deployers" a tour of a B-2 Spirit at Whiteman Air Force Base, Mo., April 12, 2014. "Deployers" also received briefings from explosive ordnance disposal, security forces, the fire department and medical group volunteers.



An Operation Spirit "deployer" sits in a training ejection seat at while wearing a pilots helmet. Operation Spirit is a simulated deployment line designed build resiliency in families and educate children on the deployment process, lessen fears a child might have about deployments and help them have fun in the process.

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Sports

Stanley Cup playoff predictions



St. Louis Blues' Magnus Paajarvi, of Sweden, tries to get off a shot as Boston Bruins' Reilly Smith, center, and goalie Tuukka Rask, of Finland, defend during the second period of an NHL hockey game Thursday, Feb. 6, 2014, in St. Louis.

By Senior Airman Bryan Crane 509th Bomb Wing Public Affairs

Are you ready for the most exciting tournament in sports?

Yes I know March Madness is over and the NFL is in the offseason. And no I'm not talking about the NBA Playoffs that's next week's article.

I'm talking about the NHL Stanley Cup playoffs. There just simply isn't anything more exciting than the intensity the NHL playoffs bring.

We've seen it in years past eighth-seeded teams upset one-seeded ten different times. The Los Angeles Kings won Lord Stanley's Cup in 2012 as an eight seed knocking of the one, two and three seeds along the way. Every year there seems to be an exciting twist to the playoffs.

The 2014 playoffs introduces new format changes, as offseason realignment reshaped the league. The top three teams in each division will make the playoffs along with a wild card team in the new format.

The winners each series will face each other for the division championship. The two division champions will then compete for the conference championship, and the right to battle for the Stanley Cup against the winner of the opposing conference.

CURRENT STANDINGS Eastern Conference

Atlantic Division

(1) Boston Bruins versus Detroit Red Wings (wildcard)

(2) Tampa Bay Lightning versus (3) Montreal Canadians

Metropolitan Division

(1) Pittsburgh Penguins versus
Columbus Blue Jackets (wildcard)
(2) New York Rangers versus (3) Phil-

adelphia Flyers

Western Conference

Pacific Division

(1) Anaheim Ducks versus Dallas Stars (wildcard)

(2) San Jose Sharks versus (3) Los Angeles Kings

Central Division

(1) Colorado Avalanche versus Minnesota Wild (wildcard)

(2) St. Louis Blues versus (3) Chicago Blackhawks

The Atlantic Division's first round features intriguing matchups from top to bottom. The Red Wings have defeated the Bruins three out of the four matchups they've had in the regular season. However, the Bruins dominated the league during the latter part of season, finishing third in the league in goals per game, and second in goals against per game. I'm taking the Bruins in six games.

The New York Rangers come in to the post season boasting the fourth best goals against average. Most people will probably pick the Rangers but I'm going with a slight upset - The Flyers in seven games.

The Western Conference features four great teams that could lead to some intriguing contests. The Sharks have a reputation for choking under the pressure of playoffs, and I don't see them taking out the Kings, but they make pull the upset. Still, I'm taking the Kings with their stellar goaltender Johnathan Quick in five games.

The Blackhawks return to defend their 2013 Stanley Cup victory with a healthy Jonathan Toews and Patrick Kane. The Blues enter with a solid all-around team, led by Alexander Steen and T.J. Oshie on offense and stellar goal-tending from Ryan Miller and Brian Elliott. I'm taking the Blues to win in seven thanks to a their depth chart.

My other picks the Canadians over the Lightning behind a strong penalty kill that ranked fourth in the league, and the Penguins, led by overwhelming point's leader Sydney Crosby, over the Blue Jackets in five. I have the Ducks over the Stars in five, and the Avalanche topping the Wild led in six.

Prediction - Stanley Cup Finals

Last season's finals was a special series that will be long remembered by all hockey fans. The Bruins looked poised to send the series to a decisive game seven when the Blackhawks shocked the Boston faithful, scoring two goals in the final 76 seconds of the game.

This season I have the Bruins returning and facing the St. Louis Blues. The finals will again be a thrilling, but the Bruins will emerge victorious and hoist Lord Stanley Cup as champions of the National Hockey League.

The playoff began April 16, but be sure to follow all the action throughout. Let's see if your predictions or mine come true.



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Air Force Installations around the world will be participating in the Annual America's Armed Forces Kids Run. The Whiteman AFB Youth Center will hold their run on Friday. May 9 at the Base Lake. The run is designed for youth to have fun with their families and be introduced to the lifetime fitness activity of walking and running with the emphasis on a healthy lifestyle.

Sign up now! Parents may call the Youth Center at 687-5586 or stop by to sign up!



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News

Whiteman exchange shoppers have their say April 24-May 17

By Emma-Jayne Swan

Assistant Store Manager, Central Region

In an effort to constantly improve the level of service provided throughout its facilities, the Army & Air Force Exchange Service relies on an ongoing Customer Satisfaction Index for localized, real time snapshots of how successful the organization is at meeting the community's needs.

The survey, which addresses customer service, pricing, sales associate availability, merchandise assortment and other key issues, is administered at every Exchange main store annually.

Whiteman shoppers' opportunity to participate in the 2014 Customer Satisfaction Index is April 24 to May 17. During this time, Airmen, retirees and their families are encouraged to visit the Exchange to provide feedback on services available at Whiteman. Beyond improving Exchange operations, shoppers who participate will also receive a coupon worth \$5 off their next purchase at the Exchange.

"We want to hear from as many Whiteman shoppers as possible," said Becky Stover the Exchange's store manager. "Efforts like the CSI are critical to not only improving the shopping experience, but also bolstering the dividend the Exchange annually delivers to the community as healthy exchange operations make the Whiteman community a better place to live and work while producing greater returns for Air Force quality of life programs."



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